



欺诈电话风险提示

近期我行客户陆续向我营业部报告称其收到自称工银加拿大打来电话，内容包括索要客户个人信息及银行账户信息等，针对有关具体情形，我行特此声明如下：

- 1, 我行不会通过电话、邮件、传真方式通知客户提供个人信息及银行账户信息，涉及银行业务类通知，我行会要求客户去网点柜台或者网银渠道办理
- 2, 如有接到类似电话，请立即挂断。您可使用另一个电话向警察局报案或拨打我行客户经理或官方电话，详见 <http://www.icbk.ca/EN/AboutUs/EmailUs/Branches/>
- 3, 要提高警惕，不要在电话里透露个人信息或银行账户信息

Telephone Fraud Alert

Recently, our Bank has received reports from our customers that they had received calls purporting to be from Industrial and Commercial Bank of China. The caller requested for personal and bank account information from the customers.

Please be advised that our Bank will not ask customers for their personal and bank account information through telephone, email or fax. If you receive such phone calls, please hang up immediately. You can use an alternative phone to report to the police or call our Bank's customer service manager or our official phone number. Please refer to <http://www.icbk.ca/EN/AboutUs/EmailUs/Branches/> for details.

We urge all our customers to remain vigilant and refrain from disclosing personal or bank account information over the phone.